

United States Postal Service®

INDUSTRY ALERT

November 17, 2019

COMPLETED: Enterprise Payment System (EPS) System Activities

Today (*Sunday, November 17, 2019*), the United States Postal Service implemented the following software update:

- Enterprise Payment System (EPS) Release 3.10.0.1

Enterprise Payment System (EPS) Release 3.10.0.1 was an expedited release that resolved an issue impacting Commercial Mail transaction categories. This update ensures postage statement transactions are not incorrectly categorized as "*Other Mailing Fees and Services*" on the **EPS Spending History** charts as well as in the "*Class*" field on the **EPS Commercial Mailing and Shipping Details Report** (*ALM Item #1565*).

This was a rolling release; and the Enterprise Payment System (EPS) remained available.

The Enterprise Payment System Release 3.10.0.1 Release Notes document is attached.

As previously advised, on Tuesday, **November 12, 2019**, the United States Postal Service (USPS) deployed a fix to resolve the on-line Automated Clearing House (ACH) Debit issue where transactions were not identified as USPS (*Incident # 4578128*). System performance continues to be monitored.

Impacted mailers will receive a refund of any USPS fees assessed, as warranted.

Please direct any inquiries or concerns to the *PostalOne!* Help Desk via eMail (postalone@usps.gov) or telephone (1-800-522-9085).

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